



TEAMSTERS LOCAL 2750

Fatigue Committee Education

The Fatigue Call Script

Our article on the [fatigue call process](#) outlines our fatigue call program at Atlas Air. This brief article explains the script used by Crew Scheduling when a fatigue call happens.

When you call in fatigued, Crew Scheduling reads a standardized fatigue script to you. This script was written and agreed upon by your Union and the Company.

- The first question the Crew Scheduler will ask from the fatigue script is for you to confirm that you are unable to complete the trip that you are calling in fatigued for. You only need to tell the Scheduler you are fatigued once; they will not ask you to repeat multiple times that you are in fact, fatigued. The Crew Scheduler will then ask you to clarify why you cannot complete the trip. This is the reason you could not rest properly for the trip. Some examples might be ‘a dog was barking all night’, ‘ongoing construction’, or ‘a loud event taking place at the hotel’. While you can simply state that fatigue is the reason and provide a more detailed answer in your fatigue report, stating the reason could help everyone, especially if it was operationally related (e.g. rolling maintenance delay).
- The Crew Scheduler will then ask you if you are currently at the hotel. This is needed to determine what time your rest will begin. If you are at the hotel, you will be informed that the rest period will be the current time + 10 hours. You will also be asked if you need additional time beyond the 10 hours rest being provided. Crew Scheduling will make sure your hotel is extended to accommodate the additional rest required.
- If you are not at the hotel when you call fatigued, ***you are still on duty***. The Crew Scheduler will ask you to call back when you get to the hotel so that your rest time may begin, and they will inform you of your new assignment at that time. They will also advise you at that time that your schedule will be updated to reflect 10 hours of rest opportunity and ask that you inform them if more rest is needed. At the end of the call, the Crew Scheduler will transfer you to Hotels to arrange lodging.
- During the call, Crew Scheduling will ask you to check your schedule at wake up in case there is a change to your schedule. It may be necessary to remove you from the flight if a replacement crewmember is found. They will also tell you to check your email for a request to complete a fatigue report.
- At the end of the script, the Crew Scheduler will advise you once rested to contact a FRMC member as directed by the email to provide additional information reference the fatigue call. *Note: The CBA*

does not require crewmembers to contact anyone on the FRMC after a fatigue call unless it was prior to the beginning of a trip pairing.

- Finally, the Scheduler will ask you if there is anything additional the Company can do to get you rested, or if there is anyone else in the company to whom you wish to speak.

As previously mentioned, please refer to our article on the Fatigue Call Process for the entire explanation of our fatigue call program at Atlas Air. If you have any questions on the fatigue script, please e-mail the Union Fatigue Committee at fatigue@iap2750.org.

Sleep well!